Lot 1080 – Ice District Central Parkade

10220 103 Avenue NW, Edmonton, AB Canada

Monthly Parking Terms and Conditions

1. This Parking Agreement will remain in full force and effect until terminated:
    a. By Monthly Parker, upon one calendar months prior written notice to Precise ParkLink (West) Ltd. (“PPWL”)
    b. By PPWL upon one calendar months prior written notice to the monthly parker
2. Monthly Parking Agreements are entered into on a month-to-month basis and are for a minimum of sixty (60) days. If the Monthly Parking Agreement commences on a day other than the first of the month, the expiry of this Monthly Parking Agreement will be deemed to be the last day of the month following commencement.
3. The pass holder is responsible for ensuring that their information is kept up to date. Changes or additions to vehicles or license plates must be made to your account prior to your next parking use
4. There is no guarantee that non-reserved stalls will be available at all times. PPWL will do our best to accommodate a Monthly Parker in the parking facility when Monthly Parking is contracted has no availability.
5. Parking fees, if applicable, are due in advance of the 1st day of each month for that month and any outstanding amounts are subject to interest charges of 2% per month compounded monthly (26.8% annually). Further, in the event of non-payment by the 1st of the month PPWL may de-activate any access cards or fobs until payment is made in full. Re-activation of access cards and fobs are subject to a $25.00 re-activation fee.
6. Rates are subject to adjustment upon one calendar month written notice by PPWL
7. No waiver of payment will apply to any unused portion of monthly parking privileges.
8. Parking fees are for the licensed use of parking spaces only. PPWL is not responsible for any injury, loss or damage to you or your vehicle or its contents.
9. Patrons shall comply with all regulations and directional signs as posted. Contravention of any regulation may result in cancellation of parking privileges.
10. Parking decals/hang-tags, if issued by PPWL, must be attached to the rear view mirror of the vehicle with the coloured side facing outward. Improper display of the decal/hang-tag may result in a violation notice being issued and/or the vehicle being towed. Permits are valid for one designated lot only. If the same permit is found on more than one vehicle or if the permit is used to admit more than one vehicle at a time that permit will automatically be deemed invalid and PPWL may invoice and/or tow one or all offending vehicles. In addition, offending vehicles may be subject to a $250.00 misuse fee. An activation fee of $25 is required for all monthly parkers.
11. Non-returned access cards, and/or fobs are subject to a $250.00 fee which will be invoiced after the expiry of the 14-day period. Damaged permits will be replaced free of charge if returned to PPWL. Lost or stolen permits will be replaced at a non- refundable cost of $100. If, after replacement of a reported lost or stolen hang-tag/permit, the hang-tag/permit is found in use on any PPWL parking lot, parking fees will be applicable from the date of the

report of the lost/stolen hang tag up to the date on which the reported lost/stolen hang-tag/permit is found in use at the then current market rate for the parking lot, plus an additional $250 fee for use of the stolen/lost hang-tag/permit and the offending vehicle displaying the lost/stolen hang- tag/permit may be towed at the owner's sole risk and expense.

12. The parking of unlicensed or uninsured vehicles, the general storage of vehicles, and the repair or maintenance of vehicles is prohibited. Further, the parking of vehicles that (in the opinion of PPWL) pose any kind of hazard or have hazardous contents is strictly prohibited. If an unlicensed, uninsured, stored or hazardous vehicle is found parked on the lot, despite any payment for parking privileges, the offending vehicle may be towed at the vehicle owner's sole risk and expense.
13. You may not assign or transfer your monthly parking to another individual or company.
14. Any additional terms and conditions (except those related to parking rates) displayed on the signage at the parking facility must be observed. Vehicles must not be parked in such a way as to block traffic lanes or violate any laws or regulations. Vehicles parked for the principal purpose of promotional activities or advertising are prohibited.
15. Any power supplied on the lot is for block heater use only. The use of any interior car warmer is prohibited.

I have read and agree to the above Terms and Conditions:

Signature: _____

Full Name (Monthly Parker): _____

Date: _____

The above terms and conditions are subject to change by PPWL without notice.

Precise Parklink (West) Ltd.

Personal Information Protection Policy

Precise ParkLink (West) Ltd. is committed to safeguarding the personal information entrusted to us by our clients. This policy outlines the principles and practices we follow in protecting your personal information as it relates to the following business activities:

1. Monthly Parking Customers
2. Parking Invoices and Registered Owner Information
3. Credit Card usage at the Metered Lots and via telephone.

Precise ParkLink (West) Ltd. has always been, and will continue to be, committed to maintaining the accuracy, confidentiality and security of personal information. As part of this commitment, Precise ParkLink (West) Ltd. has established procedures that govern our information handling practices, developed on the standards established by the Canadian Standards Association's Model Code for the Protection of Personal Information, Canada's Personal Information Protection and Electronic Documents Act, Alberta and Saskatchewan's Personal Information Privacy Act and the Payment Card Industry Security Council.

This policy applies to Precise ParkLink (West) Ltd. and its subsidiaries. The policy also applies to any person providing services on our behalf. A copy of this policy is available and provided to any member or client upon request.

If you have an inquiry about Precise ParkLink (West) Ltd.'s information practices, you can contact the company's Privacy Compliance Officer in writing or by email.

All complaints or inquiries received by any member of the PPWL organization or its clients shall be immediately referred to the PCO. All members of the PPWL organization, or its clients may refer any complaint or inquiry to:

Privacy Compliance Officer Precise Parklink (West) Ltd.

PO Box 400, Stn Main, Edmonton AB T5J 2J6

Toll Free: 1.877.426.0007

Fax: 780.428.1457

The PCO shall respond in a timely manner to the individual making the complaint or inquiry in compliance with all applicable provisions of the Protection of Personal Privacy Act of Alberta (2004) and The Freedom of Information and Protection of Privacy Act being Saskatchewan.

General Information

Use of Contact Information

Your contact information is used to contact you only when necessary (or requested) in connection with transactions entered into by you. Contact information can only be used for the specific transaction entered into by you.

Use of Financial Information

Your financial information is used by us to carry out the specific transaction entered into by you as it relates to the payment of parking services received. Financial information cannot be used to carry out a transaction not specifically requested by you.

Security Precautions

Precise ParkLink (West) Ltd. takes every reasonable precaution to ensure the security of your Personal Information. We use standard industry practices to safeguard the confidentiality of your Personal Information, and treats this data as an asset that must be protected against loss and unauthorized access.

Security of Registered Owner Information (Alberta Only)

Precise ParkLink (West) Ltd. takes full responsibility for maintaining the security of the information obtained for collecting on overdue parking invoices. We have physical, organizational, and technological security measures in place for personal information, whether in paper, mechanical, electronic or other form.

Monthly Parking Customers Information

Precise ParkLink (West) Ltd. does not automatically gather any Personal Information from you, such as your name, phone number, address, vehicle make and license plate number. This information is only obtained if you supply it voluntarily through completing the Monthly Parking Information Form or entering the information into the Monthly Parking On-Line system, IPass, and is required upon activating a monthly parking account.

You will also be asked to provide payment information to settle the amounts charged for this parking, which could include pre-authorized bank payment, (EFT) credit card (Visa, MasterCard, American Express), and post-dated cheques (Corporate Accounts only.) Providing this Personal Information allows us to keep a user profile so that we can identify you as an authorized user of our parking services, process payment transactions and provide you with ongoing service.

In the case of payment by credit card, this information is entered directly into IPass which is input directly into the secure server hosted by our payment processor, Moneris Solutions, for future use. This information is not recorded, nor hosted in our databases, nor stored anywhere by Precise ParkLink (West) Ltd.

For more information, contact **www.moneris.com**

Use of Information

Your name and address are used for billing purposes and in case we need to notify you of a rate change. Phone numbers are used to collect on outstanding payments due. We may also use your phone numbers to contact you in case your vehicle is improperly parked and needs to be moved, if we find that it has been vandalized, or in case of emergencies involving your vehicle.

Parking Invoices and Registered Owner Information (Alberta Only)

If you receive a parking invoice on a lot operated by Precise ParkLink (West) Ltd., and it remains outstanding after thirty (30) days, we will obtain the registered owner information for the vehicle license plate for the purposes of collecting on the outstanding notice. We pay a per plate fee to the appropriate government for access to this information.

Applicable Jurisdictions

Precise ParkLink (West) Ltd. has access to registered owner information in Alberta. The collection, use, and dissemination of the information obtained from the various authorities is governed by formal written agreements. The authority of the governments to release this information to us is granted by each jurisdiction's freedom of information legislation.

Information Collected – Alberta Only

The information released to Precise ParkLink (West) Ltd. by the various authorities includes the names and addresses of the registered owners of vehicles. It also includes the registration, licence plate and vehicle identification numbers assigned to the individual's motor vehicle record.

Information Use – Alberta Only

Precise ParkLink (West) Ltd. is permitted to use the information obtained to collect on overdue parking invoices. It cannot be used for any other purpose whatsoever.

If you voluntarily contact us for payment of particular parking violation via telephone, and wish to settle your invoice by credit card, an authorized member of our team will obtain the credit card information, and this information is input directly into the secure server hosted by our payment processor, Moneris Solutions, for future use. This information is not recorded, nor hosted in our databases, nor stored anywhere by Precise ParkLink (West) Ltd. We will not use that number to retire any other outstanding parking invoices that you may have (or may receive in the future).

Proof of Entitlement

To prove that we are entitled to collect information on a vehicle, we must be able to produce a record of a parking invoice.

Authorized Users – Alberta Only

Only employees who are actively engaged in collecting on outstanding parking invoices may view the registered owner information. Even the President of Precise ParkLink (West) Ltd. is restricted from viewing this information. Payment processing clerks and regular branch staff cannot view registered owner information.

Each authorized user must acknowledge their understanding of Precise ParkLink (West) Ltd.'s privacy policies and procedures. Precise ParkLink (West) Ltd. has to maintain proof, in writing, that the terms have been explained and understood by each individual granted access.

Authorized Disclosure

Precise ParkLink (West) Ltd. can disclose registered owner information to only the following:

- Authorized users;
- To the registered owner, upon satisfactory proof of identity;
- To external auditors, at the request of regulatory authorities;
- To Canada Post, to mail collection notices;
- To legal counsel, to reply to communications from the registered owner, or to initiate legal proceedings;
- To collection agencies, to attempt collection.

Note: Third parties (i.e. Canada Post and collection agencies) are held to the same privacy restrictions as Precise ParkLink (West) Ltd., and in many cases are subject to additional legislation (e.g. debt collection legislation).

Accuracy of Registered Owner Information

Where an individual brings to the attention of Precise ParkLink (West) Ltd. that our record of their information is incorrect, we:

- Verify the accuracy of the information with the issuing body;
- Where appropriate, advise the individual to consider making a formal correction request to the issuing body.

Compliance Audits

In its agreements with the various regulatory bodies, Precise ParkLink (West) Ltd. agrees to allow their auditors reasonable access to our business premises containing registered owner information without prior notice. Precise ParkLink (West) Ltd. has never had its access suspended or any terms and conditions imposed by anybody for failure to comply with any of our access agreements.

Credit Card Collection – Metered Parking Lots

Precise ParkLink (West) Ltd. meters collect and transmit credit card information using the highest level of secure payment processing.

Precise ParkLink is currently PCI-DSS Level 1 compliant.

For information regarding secure payments and privacy issues relating to your credit card information, contact your financial institution.

If you contact us for payment of daily parking via telephone and wish to pay by credit card, an authorized member of our team will obtain the credit card information, and this information is input directly into the secure server hosted by our payment processor, Moneris Solutions, for future use. This information is not recorded, nor hosted in our databases, nor stored anywhere by Precise ParkLink (West) Ltd.

We reserve the right to revise this policy at our discretion.

Please check back with us as this policy may be revised from time to time without notice to you.